ภาคผนวก

23/6/2562

User satisfaction survey on AU Library services Academic year 2018

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*Required

Part I: General Information

Tick all that apply. 1. Thai	
2. *Non-Thai (Please specify)	
*Non-Thai (Please specify)	
2. Status *	
Tick all that apply.	
1. Undergraduate Student	
2. Graduate Student	
3. Faculty 4. Researcher	
5. Staff	
	library? (You may answer more than 1 item)
Tick all that apply.	
Teaching and Learning	
Research	

Part II Level of users satisfaction

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Direction : Please indicate the level of your satisfaction on library services.

Level 1 = Very Low, Level 2 = Low, Level 3 = Neutral, Level 4 = High, Level 5 = Very High Note: The one that you never use, please put a check mark in column "Never use"

Information resources

	1	2	3	4	5	
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3. Tick all tha	t apply.					
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	7. Informati			conveni	ent and	flexible	•
19	Mark only o	ne oval.					
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21. 8. Promotion of the use of information resources and services is adequate and appropriate.

Mark only one oval.

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22. Tick all that apply.

Never use

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